

THE F.I.R.S.T. LEADERSHIP TRANSFORMATION SUITE

An integrated solution to accelerate leadership maturity and culture transformation

FUTURE-READY INNOVATIVE RELEVANT STRATEGIC TRUSTED

Index

At a Glance	03
How We Deliver Measurable Leadership Transformation	04
F.I.R.S.T.™ Foundations: New Manager Development Programme	05
F.I.R.S.T.™ Momentum: Middle Management Development Programme	06
F.I.R.S.T.™ Horizon: Senior Leadership Development Programme	07
Contact Us	08

In every fast-changing reality, execution, innovation and growth depend on one critical factor: Strong, consistent leadership at every level.

The Real Challenges Organisations Face:

- How do we build a future-ready leadership bench?
- How do we ensure people lead, communicate, and deliver with consistency?
- How do we align **leadership development** with our **strategy** and culture, at scale?
- How do we equip leaders to navigate change and complexity with confidence?

Without a Clear Leadership System...

Fragmented leadership leads to misalignment, disengagement, gaps in accountability, performance and succession.

What's missing isn't just leadership, it's a system.

The F.I.R.S.T.™ Leadership Transformation Suite

ensures that leadership capability is built intentionally, embedded systemically and tracked meaningfully in your organisation.

It is a 3 tier scalable, integrated solution that aligns culture, performance and growth with a **strong leadership pipeline** across all levels.

F.I.R.S.T.™ Leadership Transformation Suite

F.I.R.S.T.™ Foundation

New Manager Development Programme

F.I.R.S.T.™ Momentum Middle Management Development Programme

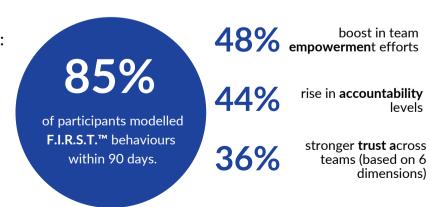
F.I.R.S.T.™ Horizon Senior Leadership Development Programme

What is F.I.R.S.T.™?

A proven framework for leadership maturity grounded in 5 crucial traits:

- **⊘** Future-Ready
- Innovative
- Relevant
- Strategic
- Trusted

At A Glance: Measurable Impact



^{*}These proven results are from client organisations across industries

How We Deliver Measurable Leadership Transformation

Transformation isn't a training day. It's a journey. From diagnosis to action, every step is intentional and aligned with your organisational strategy.

The F.I.R.S.T.™ Leadership Transformation Journey

	Discovery & Diagnostics	Design & Customisation	Delivery & Activation	Sustainability & Scale
			3	
	Measure what matters	Diagnose before you develop	One shared leadership language across all tiers	Track and calibrate leadership maturity & real team health
⊘	Organisational-wide Leadership & Businsess Maturity Pulse	Customised program design mapped to organisational core values, performance	Immersive, experience- based & practical learning journeys	Track and calibrate leadership maturity and deliver what matters
⊘	Individual: F.I.R.S.T.™ 360 Leadership	competencies & strategic goals Embedded leadership	Real-world case studies, role plays & application exercises	Sustain the momentum with peer / expert coaching & support tools
⊘	i.T.E.A.M. Benchmarking	competencies (35 observable behaviours in the F.I.R.S.T.™ Framework)	Personalised action plans that inspire immediate and longer-term results	Complete impact assessment and success storyboarding

It's not just about developing more leaders.

It's about developing inspiring leaders who lead inspired teams.

Your leaders will be equipped with 3 leadership pillars that drive real impact



Thought Leadership
Lead Self



People Leadership Lead People



Results Leadership Lead for Results

F.I.R.S.T.™ Foundation

New Manager Development Programme

Overview

First-time leaders face one of the most difficult and under-supported transitions in their careers. The F.I.R.S.T.™ Foundations programme equips new managers with the mindset, confidence, and essential skills to lead people, not just tasks. Participants learn to build trust, engage teams, and deliver results This sets the stage for long-term leadership success.

Challenges Addressed

- The shift from individual contributor to people leader
- Lack of confidence in performance conversations and delegation
- Inconsistent leadership behaviours causing disengagement
- Difficulty managing time, expectations, and team motivation

DAY 1 THOUGHT LEADERSHIP From Expert

From Expert to Enabler

- Activate your leadership identity and mindset with the 5 Roles of a Leader
- Apply core management skills—delegation, prioritisation, decision-making
- Use daily conversations to build trust, clarity and learning moments
- Practice real-life scenarios using the I.L.I.S.T.E.N™ and I.J.U.D.G.E™ frameworks

3-Day Agenda

DAY 2 PEOPLE LEADERSHIP

Coaching Conversations and Accountability

- Use the GROW model to create coaching moments that inspire and empower
- Manage performance through structured conversations
- Navigate conflict and deliver feedback with clarity
- Build a high-trust, accountable team culture

DAY 3 RESULTS LEADERSHIP

Ownership and Impact

- Make timely, sound decisions and empower team autonomy
- Strengthen leadership visibility and alignment with strategy
- Activate application personalised 90-day plan
- Share commitments to sustain leadership growth



This programme made it easy for me to make changes on a daily, small scale basis which led to visible results.

Project Manager in a government organisation



Copyright @ Influence Solutions Pte Ltd. All rights reserved.

F.I.R.S.T.™ Momentum Middle Management Development Programme

Overview

Mid-level leaders are the critical bridge between strategy and execution. The **F.I.R.S.T.™ Momentum programme** empowers them to influence across functions, drive performance at scale, and model the behaviours that shape high-performing, resilient teams and cultures.

Challenges Addressed

- Burnout from balancing operations, people, and change
- Leading hybrid and cross-functional teams effectively
- Sustaining a positive culture in a volatile environment
- Limited time to coach, develop, and retain talent

DAY 1 THOUGHT LEADERSHIP Strategic Thinking & Presence

- Reframe leadership for broader organisational impact
- Strengthen presence and trust through values-based decisions
- Diagnose and shape team culture
- Communicate with confidence across levels

3-Day Agenda

DAY 2 PEOPLE LEADERSHIP Performance & Empowerment

- Apply the 4A model to drive performance
- Develop and coach highpotential talent
- Lead change with agility and empathy
- Build cross-functional partnerships and influence

DAY 3 RESULTS LEADERSHIP Systems

& Sucession

- Make decisions that balance people, performance, and strategy
- Align team goals with organisational outcomes
- Drive innovation through empowerment
- Finalise a leadership growth and impact plan



This programme enabled me to lead across functions with confidence. I now coach my team effectively, align goals across departments, and navigate change with clarity. Our collaboration and performance have noticeably improved.

Regional Operations Manager, Manufacturing



F.I.R.S.T.™ Horizon Senior Leadership Development Programme

Overview

Senior leaders shape strategy, steer transformation, and build the legacy of the organisation. The F.I.R.S.T.™ Horizon programme empowers them to lead with clarity, courage, and conviction thereby strengthening strategic foresight, stakeholder influence, innovation governance, and future-ready culture at the enterprise level.

Challenges Addressed

- Navigating complex change and ambiguity at enterprise scale
- Leading in an Al-disrupted environment where strategy, governance, talent and trust are being fundamentally reshaped
- Building a future-ready leadership pipeline and robust succession capability
- Strengthening sound judgement and influence across senior stakeholders and public platforms

DAY 1 THOUGHT LEADERSHIP Strategic Vision & Culture Stewardship

- Clarify senior leadership purpose and enterprise impact amid disruption, including leadership implications of Al acceleration
- Shape organisational culture through trust and consistency
- Strengthen systems leadership for innovation and long-term value
- Define and communicate a clear, legacy-driven vision

3-Day Agenda

DAY 2 PEOPLE LEADERSHIP Scaling Empowerment & Talent

- Develop senior talent to build leadership depth and readiness
- Lead large-scale transformation with clarity and coherence
- Strengthen succession strategy and future-ready leadership pipelines
- Embed empowerment into leadership systems

DAY 3 RESULTS LEADERSHIP Influence & Integration

- Navigate complex decision-making and risk
- Exercise influence with credibility across boards and senior stakeholders
- Convert strategic insight into clear impact commitments
- Finalise a focused senior leadership roadmap

I PAGE 7



"This programme helped me elevate my strategic influence and shape culture at scale. I'm driving innovation and aligning our organisation behind a shared vision, leaving a lasting impact."

COO, International Bank

INFLUENCE SOLUTIONS

INSPIRING LEADERS. INSPIRED ORGANISATIONS.

YOUR F.I.R.S.T. LEARNING & DEVELOPMENT PARTNER *Future-ready *Innovative *Relevant *Strategic *Trusted



For more information about us, visit influence-solutions.com